

Report of Student Satisfaction Survey (2019-2020)

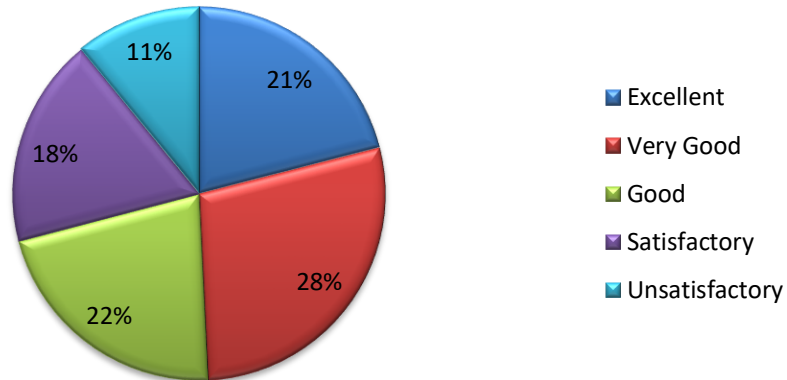
Durga Mahavidyalaya, Raipur (Chhattisgarh)

For the AQAR (2019-2020) Student Satisfaction Survey was conducted among the students of the institution through offline mode. The questionnaire has been developed according to the NAAC guidelines. The information provided by the students was used as important feedback for quality improvement in related areas. The result of this survey is based on the response of 900 students.

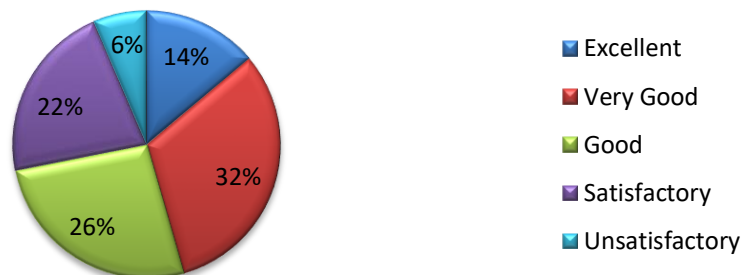
The summary of response provided by the students is given in the table below.

Slno	Statement	Excellent	Very Good	Good	Satisfied	Un Satisfied
1	The prescribed books/reading materials are available in the library.	189	254	195	164	98
2	Reading room is available in the faculty/college building.	125	285	237	195	58
3	How well were the teachers able to communicate during online classes?	225	267	155	188	65
4	How would you rate the quality of online study materials provided by the teachers?	167	231	255	172	75
5	How would you rate the guidance/support provided by the teachers?	154	154	187	334	71
6	How would you rate the support and help provided by the office staff?	135	254	197	248	66
7	Toilets/washrooms are hygienic and properly maintained.	98	154	150	443	55
8	The classrooms are clean and well maintained.	104	151	204	287	154
9	The campus has adequate power supply and is green and eco friendly.	175	65	165	332	163
10	Grievances/problems are redressed/solved well in time	130	149	250	289	82

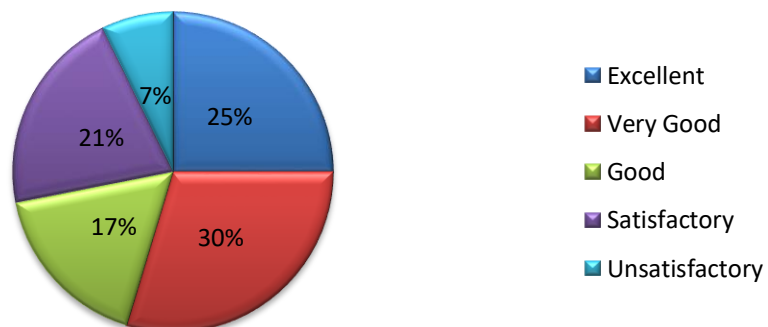
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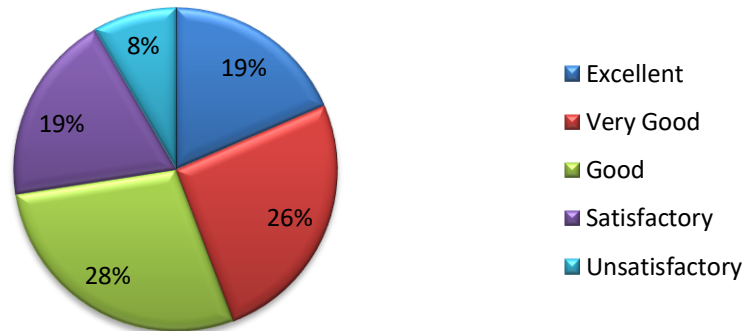
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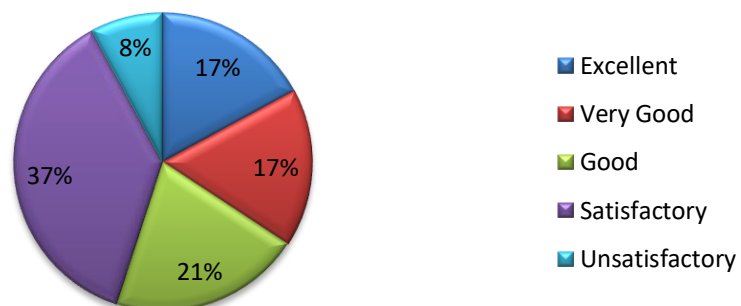
How well were the teachers able to communicate during online classes?



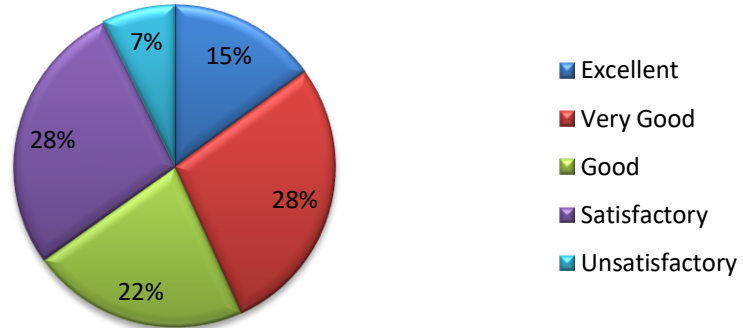
How would you rate the quality of online study materials provided by the teachers?



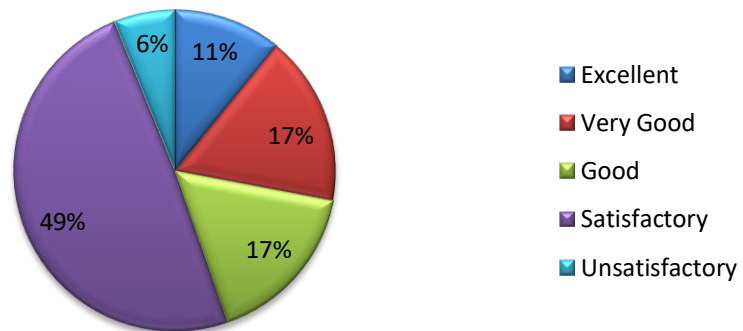
How would you rate the guidance/support provided by the teachers?



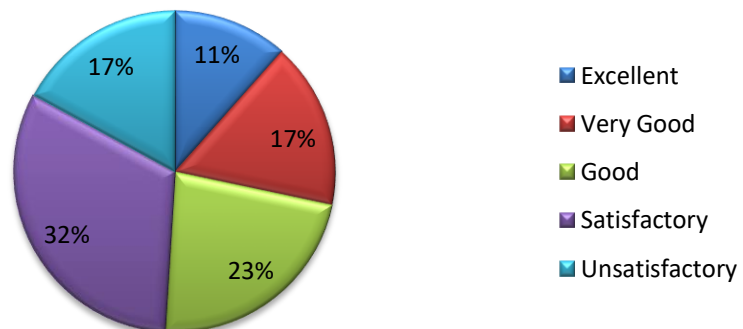
How would you rate the support and help provided by the office staff?



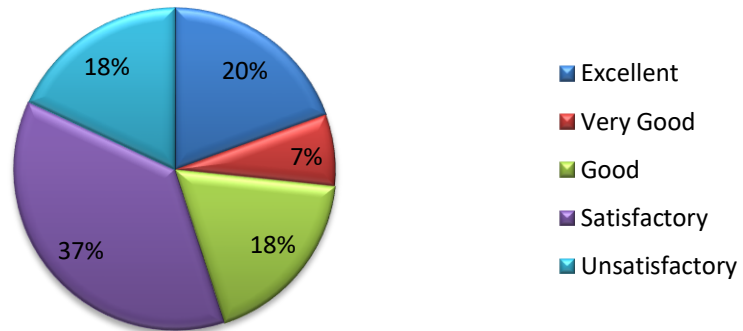
Toilets/washrooms are hygienic and properly maintained.



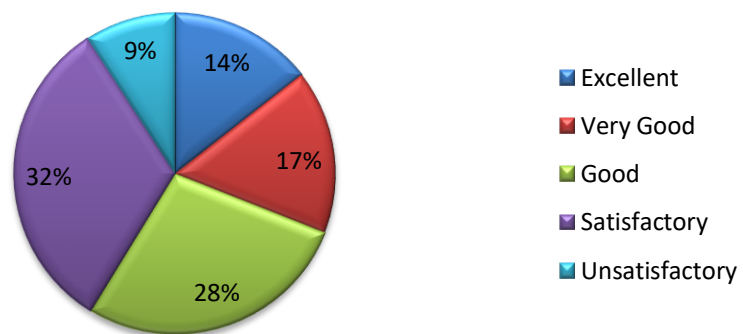
The classrooms are clean and well maintained.



The campus has adequate power supply and is green and eco friendly.



Grievances/problems are redressed/solved well in time



Comment : The response collected from the students are almost satisfactory or above. The results of the survey show that the college has proven itself in meeting the needs of the students. However, some areas of concern have also surfaced in this survey. The ideal goal for the college would be to have a higher percentage of extremely satisfied students. The college is striving harder to reach the desired goal by taking into consideration the valued suggestions and inputs given by the students.




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